

Everest Network Schematic Example

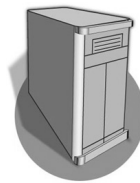
Database Server

Windows™ Server 2012, 2008 or 2003



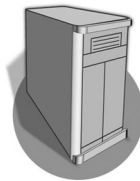
DATABASE

Microsoft® SQL Server™



Existing Enterprise Database (e.g. ERP)

EVEREST AUTOMATIC IMPORTS
SOURCE DATA UPDATES



Existing SMTP Email Server

Integrated Email Templates

A) User Generated Email Messages

B) Automatic Email Messages

- Reminder
- Past Due
- Escalation

Network Protocol
TCP/IP (or any other)

SMTP
EMAIL

Application Server

Windows™ Server 2012, 2008 or 2003



WEB SERVER

IIS (all versions supported)
Windows Internet Information Server

SERVICES

Everest Event Manager™

Everest Web

Network Protocol
http or https



Web App

Users
Concurrent Logins

Everest Dashboard

Network Protocol
http or https



Dashboard

Internal
Unlimited

Web Portals

Network Protocol
http or https



Employee
Web Portal

Call Center
Unlimited



Supplier
Web Portal

Suppliers
Unlimited



Customer
Web Portal

Customers
Unlimited

Supported Web Browsers

- Internet Explorer™
- Chrome™
- Firefox™
- Safari™

CONFIGURATION + SCALABILITY

One server may be used for the Everest web application and database. A separate database server is shown here as a common network configuration.

Virtual servers are supported.

Everest includes built-in configuration options for multiple departments and locations.

Physical storage space requires approximately 2MB per 1000 Concern records in the database, not including Audit Log and File Attachments.

FIREWALL FIREWALL



EVEREST™

Customer Focused Quality